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**From:** Lobik Stephen [slobik@facil.umass.edu]  
**Sent:** 1/4/2011 6:52:51 PM  
**To:** Hanchett, James (DPH) [James.Hanchett@state.ma.us]  
**Subject:** RE: New phones and upgrades

Since you are trying to save your department \$7,000 a year the least they could do is upgrade your phones.

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**From:** Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]  
**Sent:** Tuesday, January 04, 2011 1:49 PM  
**To:** Lobik Stephen  
**Subject:** RE: New phones and upgrades

Steve,

No problem, I will order the phones. We are already paying for the upgraded phone on 545-2601.  
Thanks,

Jim

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**From:** Lobik Stephen [mailto:slobik@facil.umass.edu]  
**Sent:** Tuesday, January 04, 2011 1:31 PM  
**To:** Hanchett, James (DPH)  
**Cc:** Pocsik Mark  
**Subject:** New phones and upgrades

Jim,

I have been told since you are the TUG rep for DPH you need to place the request for new phones and upgrades. I was also told the monthly fee you are billed will be increased if the phone is upgraded. I'm just passing along information given to me. I believe Rick Grant is the person to speak to regarding this and his number is 5-2171. If I can help please let me know.

Thanks,

Stephen

Stephen Lobik

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